



COMMUNITY BUILDERS

**Reiderman Residence
Temporary Modular Housing
Community Advisory Committee
Thursday April 12, 2018
Marpole Community Centre
6:30-8:00pm**

1. Welcome and Introductions
 - a. Facilitator welcomed everyone and introduced herself. All participants introduced themselves and their role on the CAC.
2. Review action items from March 14th 2018 meeting
 - a. Facilitator reviewed outstanding action items: provided CAC with copy of March minutes, CBG Mobile Community Liaison number, the new Community Builders Website address, Beth Anne's contact information regarding donations and the next three CAC meeting dates.
3. Updates and Discussion
 - a. BCH- No new updates in relation to the Marpole Modular site. New modular buildings are continuing to roll out throughout the city of Vancouver and the Province of BC.
 - b. CBG- Tenanting is mostly complete. Both buildings are almost fully occupied. There are only a couple of accessible units to be filled. Cable and internet have been installed and tenants are happy. Construction is finished, the fence has gone up and the landscaping work is now completed.

Tenants are engaging in good community with each other and are learning to live indoors again. They are taking part in cooking and enjoyed the Easter meal that was put on by community members.

Tenants are making use of all of the donations they are receiving and are having a very positive experience living in the Marpole area. There have been no tenant issues.

Tenants are being connected to resources in the area. VCH is working closely with tenants, primarily those in the accessible units. Staff are settling into routines that are keeping the tenants connected. The CBG Tenant Community Liaison continues to do patrols throughout the neighborhood and answer any calls that come in.

Traffic to the building from concerned neighbors has decreased but three concerned community members visited the building over the last month. The Tenant Community Liaison is receiving lots of positive feedback and



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expressions of support from many community members during patrols throughout the community.

Two incidents of concern came up: The first was when a visitor to a George Pearson Centre resident left the George Pearson Centre building and had no place to go. He had no shoes and appeared homeless. CBG staff attended to the gentleman, gave him bus fare and arranged a shelter bed for him. He was not a Reiderman resident.

The second incident occurred between March 30-31 over a 24-hour period. During this time CBG staff found new paraphernalia along 59th and Heather St. almost hourly. There were no signs of anyone in the area, residents or community members. Groupings of paraphernalia would appear on every patrol the Tenant Community Liaison made. Dry items were found in wet grass. Staff then stayed outside for the remainder of the day and evening to patrol and observe the area. There was a report of a partially buried syringe near the sidewalk at the Reiderman building. This has no needle and was not consistent with typical syringes. These incidents were shared with VPD and all partners.

Question: Are you suggesting these items were planted?

Answer: The items found were not consistent with anything we typically see. They were all new products on original packaging.

Question: Was there any used paraphernalia found anywhere?

Answer: One buried plunger type syringe but no needle.

Question: Was any of the paraphernalia found on March 30-31 found on Reiderman property?

Answer: No, nothing on our property, a two block radius between Heather Street and 59th.

Question: Was anything seen on the Reiderman CCTV cameras?

Answer: No nothing was seen. None of the items were found on Reiderman property.

Question: On April 8, 2018 a community member reported 17 new needles in packaging were found in the area. Did CBG know about this?

Answer: No

Question: Where were the needles reported to be found?

Answer: Near the Ambulance station.



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- c. COV – Franklin project will start to tenant in the next few weeks. The Powell project will start near the end of April. The little Mountain project had 80 people attend the community meeting and an open house is scheduled for early May. Kaslo project is under construction and is expected to be finished mid summer. The W2nd project was also just approved.

Question: Are there any more modular building projects planned for the west side?

Answer: There have been 300 sites in process and need 300 more, we're looking across the city.

Question: Anything planned in Shaughnessy?

Answer: We're looking across the city.

- d. GPC- There have been no issues or concerns with Reiderman tenants. Community Builders staff continue to check in twice a day as agreed.
- e. VPD- VPD are very pleased with the Reiderman site. Both BCH and CBG have had good strong communication with the VPD. CBG has notified VPD of all noted issues.

VPD has been working with community protestors by having meetings. They also continue to support the area with added supports and patrols.

There have been four calls to service since the Reiderman buildings opened. None of the calls to service are related to public safety.

Question: What were the calls of service?

Answer: They were in house issues and not related to the community or public safety. No details are to be told as a matter of respect and privacy for the tenants.

- f. Community- *South Vancouver Neighbourhood House*- May 4, 2018 an open meeting will be held at St. Augustine's church. It will take place from 10:30 a.m. until 12:30 p.m. This will be the first meeting and an opportunity to collect information on how to do more and help address issues that arise on both sides. An email will be sent out before the meeting.

Community Member- *Marpole Residents Coalition* - The Marpole Community Centre (CC) has been discussing what can be done to help the new Reiderman Buildings over the last two months. It has been said there is no reasonable access to food for tenants. They are looking into



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funding options to help with this. MCC is thinking of ideas to help the tenants with

transportation assistance or cooking classes etc. The MCC wants to help the tenants succeed. MCC is looking to partner with Marpole Neighbourhood House.

Question: Who do we approach to help with this and what approach is best?

Answer: Beth Anne or Julie are the contacts for this and e-mail is best to start with and from there a meeting date can be set up to discuss further.

Question: How are meals dealt with? Do tenants make their own meals or are they provided?

Answer: There is a combination of things happening. There is no large community kitchen, just a small kitchen and every tenant has their own small kitchen area. CBG is trying to teach independence. CBG provides a daily breakfast of toast, coffee, eggs etc and encourage the tenants to participate. There have been a number of tenants pitching in items to do some group cooking. Once a week the tenants are able to choose a few items they like to have delivered that they can prepare on their own time frame when they want to eat. There are some tenants who require assistance to go shopping and others who use services like Save On Foods Delivery.

Question: What is the employment situation of the tenants?

Answer: The tenant population is mixed and diverse. There are a few people in the work force and some working towards getting back into the work force. There are a number of tenants that are past the working age or are on disability and are past the working stage of their lives.

Community Input - There was an Easter dinner that was put on for the Reiderman tenants and this was a very positive experience. There was an obvious amount of support and care by staff and tenants. A growing community could be seen between tenants as they interacted. The dinner was put on as a way to welcome the tenants. Having no internet allowed for a positive way to bond with tenants face to face.

There were two meals put on for Easter, one for each building. One volunteer brought his children to the dinner and they played poker with a few of the residents. One resident used to work in the forestry department and was very knowledgeable. Another tenant knew 4 languages including Thai. They also got to meet Vancouver's famous Duck lady who is a Reiderman resident.

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- g. School PACs and VSB – Laurier Pac Updates -Two concerns were brought to their attention:
 - 1) A Marpole neighbour called the CBG Tenant Community Liaison (TCL) number to report a homeless looking man with no shoes in



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the area of the Reideman Buildings. The neighbour relayed that they felt they were treated rudely by a CBG staff member who

answered the call. Another person expressed to the PAC representative that they felt calling the TCL was not effective. CBG staff attended to the man who was not a resident and provided him a bus ticket and a shelter bed. He was not a resident.

- 2) A local Marpole resident reported that someone was on their private property picking flowers at Beehive Daycare centre. A picture was taken of the female but there was no call placed to TCL at the time of the incident.

Question: Does CBG record telephone conversations?

Answer: No. It would complicate the calls.

Question: Are incoming calls documented?

Answer: Yes, it is document in our shift reports

Question: Did the person who called the TCL call the line before to know that it was “useless”?

Answer: Not sure.

Question: How many calls have you received in total?

Answer: 5 since opening.

Churchill PAC Update – One question regarding the found syringe.

Question: Is CBG missing any supplies? (needles etc.?)

Answer: We don't give out or stock any harm reduction supplies.

Question: Is there a way to make the TCL phone number more available?

Answer: The phone number was given out at all of the community information meetings that were held before the building opened and the number has also been sent out in previous CAC meeting minutes.

Question: There is Marpole Coalition List maybe the TCL number can be added and distributed that way?

Answer: The TCL phone number should only be used for immediate community area issues. The coalition list is likely not the best place for it.

BCH suggests that a community resource card can be made and given out with necessary phone numbers of outreach teams, mental health teams, the needle pick up line as well as the Community Builders TCL



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number. This is often done at community centres and can be handed out, or sent out as an email or as a magnet to put on the fridge etc.

Question: How does someone get into modular housing?

Answer: Canvassing is done beforehand by teams that work with BCH. You can go to BCH website and look up outreach teams, connect with them (Carnegie outreach for example) and then fill out applications through BCH and registry application.

- h. VCH- VCH is working with CBG to ensure the health needs of all the tenants will be met.

Additional Comments – Everyone is impressed that the two new buildings are already full and gives credit to Community Builders for doing a great job. GPC will have BBQ's in the summer and hopes to connect with Reiderman residents. There may also be a Victoria Day weekend BBQ put on for residents with help from the community. Beth Anne is involved in arranging those details. COV is expanding its grant stream that is tied to Action for the Homeless and hopes to add a new theme for the temporary modular buildings. May be for things like funding for BBQ etc.

The community reported there are fewer signs opposing the housing overall in the area.

Action Item	Person Responsible	Status
Send minutes to primary and alternate CAC members	CB	
Send out an alternate phone numbers to reach Reiderman staff at, or to make any necessary reports.	CB	
Send out Community Builders Head office phone number.	CB	
Develop a Community Resource card with necessary phone numbers.	BCH	